

1325 G Street, NW, Suite 500 Washington, DC 20005 www.asc.gov

November 6, 2024

Via Email

Sylvan Robb, Division Director Division of Corporations, Business and Professional Licensing Department of Commerce, Community, and Economic Development 550 West 7th Avenue, Suite 1500 Anchorage, AK 99501 Sylvan.Robb@alaska.gov

RE: ASC Compliance Review of Alaska's Appraiser Regulatory Program

Dear Sylvan Robb:

The Appraisal Subcommittee (ASC) staff conducted an ASC Compliance Review (Review) of the Alaska appraiser regulatory program (Appraiser Program) on July 15-18, 2024, to determine the Program's compliance with Title XI of the Financial Institutions Reform, Recovery, and Enforcement Act of 1989, as amended.¹

The ASC considered the preliminary results of the Review and the State's response to those results. The Appraiser Program has been awarded an ASC Finding of "Good." Areas of concern were identified which will be monitored by ASC Staff. Alaska will remain on a two-year Review Cycle. The final ASC Compliance Review Report (Report) of the Alaska Appraiser Program is attached.

This letter and the attached Report are public records and available on the ASC website. Please contact us if you have any questions about this Report.

Sincerely.

James R. Park Executive Director

Attachment

 cc: Nancy Harris, Executive Administrator, <u>Nancy.Harris@alaska.gov</u> Glenn Saviers, Division Deputy Director, <u>Glenn.Saviers@alaska.gov</u> Sara Sather, Licensing Examiner, <u>Sara.Sather@alaska.gov</u> Erika Prieksat, Chief Investigator, <u>Erika.Prieksat@alaska.gov</u> Billy Homestead, Senior Investigator, <u>Billy.Homestead@alaska.gov</u> Dennis Hines, Investigator III, <u>Dennis.Hines@alaska.gov</u>

¹ 12 U.S.C. §§ 3331-3356.

ASC Finding	Rating Criteria	Review Cycle*	
Excellent	 State meets all Title XI mandates and complies with requirements of ASC Policy Statements State maintains a strong regulatory Program Very low risk of Program failure 	2-year	
Good	 State meets the majority of Title XI mandates and complies with the majority of ASC Policy Statement requirements Deficiencies are minor in nature State is adequately addressing deficiencies identified and correcting them in the normal course of business State maintains an effective regulatory Program Low risk of Program failure 	2-year	
Needs Improvement	 State does not meet all Title XI mandates and does not comply with all requirements of ASC Policy Statements Deficiencies are material but manageable and if not corrected in a timely manner pose a potential risk to the Program State may have a history of repeated deficiencies but is showing progress toward correcting deficiencies State regulatory Program needs improvement Moderate risk of Program failure 	2-year with additional monitoring	
Not Satisfactory	 State does not meet all Title XI mandates and does not comply with all requirements of ASC Policy Statements Deficiencies present a significant risk and if not corrected in a timely manner pose a well-defined risk to the Program State may have a history of repeated deficiencies and requires more supervision to ensure corrective actions are progressing State regulatory Program has substantial deficiencies Substantial risk of Program failure 	1-year	
Poor**	 State does not meet Title XI mandates and does not comply with requirements of ASC Policy Statements Deficiencies are significant and severe, require immediate attention and if not corrected represent critical flaws in the Program State may have a history of repeated deficiencies and may show a lack of willingness or ability to correct deficiencies High risk of Program failure 	Continuous monitoring	

*Program history or nature of deficiency may warrant a more accelerated Review Cycle. **An ASC Finding of "Poor" may result in significant consequences to the State. See Policy Statement 5, Reciprocity; see also Policy Statement 12, Interim Sanctions.



Alaska Appraiser Regulatory Pro	gram	(State)					
Alaska Board of Certified Real Estate Appraisers (Board)			ers	PM: J. Stewart	ASC Compliance Review Date: July 15-18, 2024		Review Period: August 2022 to June 2024
Umbrella Agency: Division of Corporations, Business			usiness	and Professional Licensing	Number of State Credentialed Appraisers on Appraiser Registry: 246		Review Cycle: Two Year
Applicable Federal Citations	Compliance (YES/NO) Areas of Concern (AC)		-	ASC Staff Observations	State Response	Required/Recommended State Actions	General Comments
	YES	NO	AC				
Statutes, Regulations, Policies							
and Procedures:			Х				
States must, at a minimum, adopt and/or implement all relevant AQB Criteria. (12 U.S.C. § 3345; 12 U.S.C. § 3347; Policy Statement 1 C, D.)				AQB Criteria requires the equivalent of fourteen (14) class hours of instruction in courses or seminars for each year during the period preceding the renewal. The State's regulation is inconsistent with this requirement. However, the renewal application requires 28 hours for the 2-year renewal period.	On September 26, 2024, the State reported that they have a regulations project in process that will correct/clarify this requirement to comply with the AQB Criteria.	The State should continue the process to amend its regulations to bring them into compliance and provide the ASC staff with a copy once finalized.	None
Statutes, Regulations, Policies and Procedures Continued:			x				
States must, at a minimum, adopt and/or implement all relevant AQB Criteria. (12 U.S.C. § 3345; 12 U.S.C. § 3347; Policy Statement 1 C, D.)				AQB Criteria requires QE and CE be measured in class hours. A class hour is defined as 60 minutes, of which at least 50 minutes are instruction attended by the student. The State's regulations allow the Board to approve QE and CE hours based on a formula when the provider submits no breakdown of instructional, assignment, and examination hours.	-	The State should continue the process to amend its regulations to bring them into compliance and provide the ASC staff with a copy once finalized.	None
Temporary Practice:	Х						
				No compliance issues noted.	N/A	None	None
National Registry:	Х						
				No compliance issues noted.	N/A	None	None
Application Process:	X	_					
				No compliance issues noted.	N/A	None	None

ASC State Appraiser Program Compliance Review Report



gram	(State)						
state A	ppraise	ers	PM: J. Stewart	ASC Compliance Review Date: July 15-18, 2024 Number of State Credentialed Appraisers on Appraiser Registry: 246		Review Period: August 2022 to June 2024 Review Cycle: Two Year General Comments	
rporat	ions, Βι	usiness	and Professional Licensing				
			ASC Staff Observations	State Response	Required/Recommended State Actions		
YES	NO	AC					
Х							
			No compliance issues noted.	N/A	None	None	
Х							
			No compliance issues noted.	N/A	None	None	
		Х					
			The State had 1 aged complaint which was	On September 26, 2024, the State	The State should work with Board members to	None	
			unresolved for more than 1 year without the	reported that investigations must be	ensure complaints are resolved timely.		
			exemption for special documented	reviewed by a Board member, who then			
			circumstances.	provides a recommendation.			
				The State went on to say that the			
				referenced complaint was submitted to a			
				Board member for review in July 2023, but			
				the investigator has yet to receive the			
				Board member's recommendation despite			
				multiple follow-ups.			
	rporat Comp Areas YES X	rporations, Bu Compliance (YI Areas of Conce YES NO X	state Appraisers rporations, Business Compliance (YES/NO) Areas of Concern (AC) YES NO AC X I X I X X X X X X X X X X X X X X X	State Appraisers PM: J. Stewart rporations, Business and Professional Licensing Compliance (YES/NO) ASC Staff Observations Areas of Concern (AC) ASC Staff Observations YES NO AC X A No compliance issues noted. X Image: State had 1 aged complaint which was unresolved for more than 1 year without the exemption for special documented circumstances.	State Appraisers PM: J. Stewart ASC Compliance Review Date: July 15-18, rporations, Business and Professional Licensing Number of State Credentialed Appraisers Compliance (YES/NO) Areas of Concern (AC) ASC Staff Observations State Response YES NO AC Image: Compliance (YES/NO) X Image: Compliance (YES/NO) ASC Staff Observations State Response YES NO AC Image: Compliance Ima	State Appraisers PM: J. Stewart ASC Compliance Review Date: July 15-18, 2024 rporations, Business and Professional Licensing Number of State Credentialed Appraisers on Appraiser Registry: 246 Compliance (YES/NO) Areas of Concern (AC) ASC Staff Observations State Response Required/Recommended State Actions YES NO AC ASC No compliance issues noted. N/A None X Image: Compliance issues noted. N/A None Mone Mone X Image: Compliance issues noted. N/A None Mone X Image: Compliance issues noted. N/A None X Image: Compliance issues noted. <	

ASC State Appraiser Program Compliance Review Report